ELT Data Privacy Policy

Last updated: April 25, 2024

This privacy policy ("policy") will help you understand how ELT Data ("us", "we", "our") uses and protects the data you provide to us when you visit and use https://app.eltdata.io ("**service**") or https://eltdata.io ("**website**").

We reserve the right to change this policy at any time, of which you will be promptly updated. To stay up to date with the latest changes, we advise you to frequently visit this page.

What User Data We Collect

When you visit the service and further when you subscribe to our service, we collect the following data:

Visitor data: When you register on our service, we collect:

- Your email and password
- Your encrypted credentials for the applications that you integrate with ELT Data
- Data profile of your online behavior on our service.

Client data: When you subscribe to one of our licensing plans, we collect:

- Your name, company address, business email, business phone and credit card details.
- Your encrypted API authentication tokens, only when you use our API integration feature.

Why We Collect Your Data

We collect your data for several reasons:

Visitor data:

- To record the creation and usage of your account in ELT Data.
- To contact you for marketing and promotional purposes for ELT Data or our other products.

Client data:

- To be able to contractually and legally provide our services to you.
- To provide you updates on product features, pricing and other information relevant to your usage of ELT Data.
- To contact you, understand any support and usage problems you face and resolve them.

Safeguarding and Securing Your Data

ELT Data is hosted in the Amazon Web Services (AWS) US East-1 Region. ELT Data is designed, developed and deployed using the latest technologies and processes, to safeguard all the information we collect from you and to keep it confidential.

ELT Data is designed and built to the following security standards.

- CIS AWS Foundations Benchmark which is defined by the Center for Internet Security as an objective, consensus-driven security guideline for AWS Cloud Providers.
- AWS Foundational Security Best Practices standard which is defined by AWS as a set of controls that detect when deployed accounts and resources deviate from security best practices. This standard provides actionable and prescriptive guidance on maintaining and improving our security position.

ELT Data will not lease, sell or distribute your data to any third parties, unless we have your permission, or we are required to do so by law.

Our Cookie Policy

Once you agree to allow our website or service to use cookies, you also agree to use the data it collects regarding your online behavior (analyze web traffic and websites you visit).

The data we collect by using cookies is used to customize our website to your needs. We may also use your cookie data for marketing and promotional purposes for ELT Data or our other products.

You can disable cookies by accessing the settings of your internet browser. Visit www.internetcookies.com, which contains comprehensive information on how to do this on a wide variety of browsers and devices.

Links to Other Websites

Our website contains links that lead to other websites. If you click on these links ELT Data is not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you go to from our website.

Email contact@eltdata.io for any questions on our privacy policy.